



# Quality Policy

The scope of this quality policy and relating quality management system (QMS) documentation covers businesses owned entirely or in part by The Wigley Group Limited, including The Wigley Group Ltd and Wigley Building & Development Ltd which for ease, will be denoted as 'the company' within this document.

These companies are dedicated to ensuring that the applicable requirements of ISO 9001:2015 as well as those of all applicable internal and external interested parties, are fully implemented across the companies and that all members of staff across the companies, the Executive Board and Non-Executive Board Members are committed to the processes and procedures that are in place to improve overall performance and provide a sound basis for sustainable development initiatives and continual improvement.

This commitment is demonstrated through:

- Providing adequate resources for the successful delivery and ongoing commitment to the standard
- Communicating the importance of the quality management system
- Leading in the everyday delivery of the requirements of the quality management system
- Ongoing promotion of continual improvement
- Taking accountability for the effectiveness of the QMS
- Promoting the process approach throughout the companies

The quality management system, quality objectives and supporting documentation are developed in line with the company's objectives, ensuring synergy with the strategic direction and context of the organisation. These objectives are as follows:

1. To create long term relationships
2. To engage with our portfolio of occupiers
3. To engage and collaborate with our business partners
4. The constant pursuit of high standards
5. To deliver successful award-winning projects that beat client expectations, in order to build a profitable and successful business that will provide employment over the long term

The Chief Governance Officer has overall responsibility for the delivery of the QMS in line with the requirements of ISO 9001:2015 for The Wigley Group Ltd. The Director of Wigley Building & Development Ltd has overall responsibility for the delivery of the QMS in line with the requirements of ISO 9001:2015 for Wigley Building & Development Ltd.

All of these individuals, along with the other company directors have made a commitment to provide all resources (financial, time, training, support) in achieving the quality objectives set and to ensure that the requirements of the management system are integrated into business processes. All named responsible individuals will ensure that the integrity of the QMS is maintained when changes to the management system are required due to audit findings as well as company changes.

Further information relating to the QMS is available upon request from the Compliance Manager of The Wigley Group Ltd.